# ZAKRIYA GOLD COMMODITES Your Trusted Partner in Physical

Gold Trading and Market Making Excellence.



#### **Contact Us**



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### DO's

1. Verify Broker Authenticity

• Check the authenticity of a broker and its branches by consulting the list of registered brokers available on the PMEX website

#### (https://www.pmex.com.pk/pmexbroker).

2. Review Documents

• Carefully read and understand the Terms and Conditions and the Risk Disclosure Document provided by the broker.

3. Accurate Form Completion

• Ensure that all information is accurately filled in the Account Opening Form.

• Retain a signed copy of the form for future reference.

4. Update Information

• In case of any change in the information provided in the Account Opening Form, immediately inform the broker in writing.

5. Deposit Payments

• Only deposit payments to PMEX through a cross cheque or online transfer from your own bank account registered with PMEX.

6. Account Statements

• Ensure the broker provides daily, weekly, and monthly account balance and activity statements to monitor trade activity and cash balances in your trading account.

7. SMS Alerts

Verify that the broker sends SMS alerts for all trades and cash movements in your trading account.
8. Complaint Resolution

• If any complaint remains unresolved by the broker, approach PMEX for resolution.

## **DONT's**

1. Unregistered Brokers

• Do not deal with brokers or their branches that are not registered with PMEX.

2. Incorrect Information

• Do not provide incorrect, contradictory, or incomplete information in the Account Opening Form.

3. Payment Instruments

• Do not issue cross cheques, pay orders, demand drafts, or any other instruments in the name of the broker or its employees/authorized representatives. 4. Cash Payments

• Do not deposit payments in cash into your account.

5. Third-Party Transactions

• Do not deposit payments through third-party cheques or online transfers from third-party accounts.

6. Misleading Promises

• Do not get misled by alluring advertisements, rumors, hot tips, or promises of assured returns by brokers or their authorized representatives.

7. Personal Credentials

• Do not share your personal ID or password provided by PMEX with brokers or their authorized representatives.

8. Report Rights

• Do not surrender your right to receive cash and trade balance reports via email and SMS.

9. Risk Awareness

• Do not start trading without thoroughly reading and understanding the Risk Disclosure Document provided by PMEX.

10. Illegal Deposits

• Do not provide deposits to brokers or their employees/authorized representatives for fixed or guaranteed returns, as this is illegal. Any claims regarding such deposits will not be entertained by PMEX.